# Alexandra Hospital A member of the NUHS





Our Purpose Statement
We walk with you and
your loved ones through your
health journey as we redesign
healthcare with our people
and our community.

# Connecting You to Well-Rounded Care

Our Chronic Programme is specially designed for patients with multiple chronic conditions that may require consultations with more than one specialist, helping them to Live Better.

With us, patients receive personalised care and attention by the same doctor and care team who are trained to cover a broad spectrum of chronic diseases such as diabetes, high blood pressure and high cholesterol. This enables them to see only one doctor instead of multiple specialists, thereby reducing their number of appointments and waiting time.

At Alexandra Hospital, we create convenient and fuss-free healthcare journeys for all.

# Services at a Glance



Integrated Care, Clinic 🕕

A clinic that provides one-stop care for multiple chronic conditions.

It is specially designed for patients who have:

- Many specialist appointments to follow up on
- Multiple chronic conditions
- · Just been discharged from any ward
- Undiagnosed symptoms

The clinic provides a comprehensive range of everything from family practice and internal medicine services, general medical care for adult and geriatric patients, preventive care, diabetic management, cholesterol and blood pressure management, osteoporosis. The team also manages stable medical conditions such as:

- Cardiovascular
   Diseases (Heart and
   Vascular System)
- Dermatological
   Diseases (Skin)
- Endocrine Diseases, Diabetes and Metabolism
- Gastroenterological Diseases (Stomach and Intestinal System, Liver and Gall Bladder)

- Hematological Diseases (Blood)
- Infectious Diseases (Bacterial, Viral, Fungal and Parasitic Infections)
- Kidney Diseases
- Pulmonary
   Diseases (Lung and Respiratory System)
- Rheumatological Diseases (Joints and Musculoskeletal System)





#### Clinic G (Well Clinic)

Take the first step towards health empowerment and prevention with our **Well Programme** by being proactive with screening, exercise and treatment.



**24/7, Walk-in Urgent Care Centre**The **FAST Programme** looks at emergency treatment from acute, sub-acute to rehabilitative care at our integrated wards.



Clinic J (Integrated Care Clinic)
The Chronic Programme led by one doctor and one care team consolidates a patient's multiple conditions and treatment plans including medication and rehabilitation regime, into one appointment.



Clinic K (Healthy Ageing Clinic)
Our Healthy Ageing Programme cares
for the elderly's mind, mobility and
sensory, orthopaedic and other geriatric
and social needs holistically.



#### Coming in 2019

Champions for compassionate care and quality of life, at every age and at every stage, our **Palliative Programme**:

- Enables and empowers everyone to care.
- · Encourages caring across boundaries.
- · Creates caring systems.
- Helps all to live well before leaving well.



# Start Your Healthcare Journey With Us

Approach any of our Service Associates, or call 6472 2000 to schedule an appointment.

> Visit us at the Integrated Care Clinic J, Block 1, Level 2.

# **One Care Team, One-Stop Care**

The new Alexandra Hospital looks after you from diagnosis, treatment, rehabilitation to discharge through five key clinical programmes.

We care for our patients through our one care team, where the one and the same care team led by a principal doctor sees the patient with multiple conditions, cutting down on the number of appointments.

It is the first integrated hospital which provides a single continuum of care across different care settings from acute, sub-acute to rehabilitative care.

For inpatients, we offer a same-bed, one-stop care across different stages of the recovery journey, thereby offering greater convenience, saving time and hassle of inter-hospital transfers.

Our out-of-hospital care programme brings together community members from primary care to daycare and social services, helping patients to live better in the comfort of their homes in the community.

At Alexandra Hospital, we believe excellent healthcare, like our patients, should be focused on only one thing – getting better.

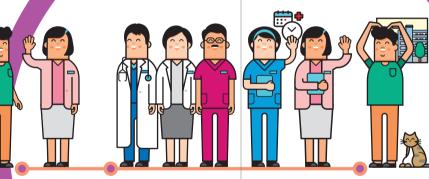
#### Doctor

Leads the one care team in aligning goals and delivering one personalised and holistic care plan.



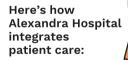
#### Nurse

Assists doctors in administering and coordinating treatment and clinical care.



# Pharmacist

Dispenses medications to patients and answers any questions that patients may have about prescriptions or over-the-counter medications.



#### Patient enrols in Chronic Programme

#### **One Care Team**

Patient receives a holistic level of support for multiple conditions from one dedicated team that consolidates his care for the whole of his healthcare journey.

Out-of-Hospital Care

#### Allied Health Professional

Complements services provided by doctors and nurses. Includes therapists, dieticians, radiographers, medical social workers and more.



#### **Service Associate**

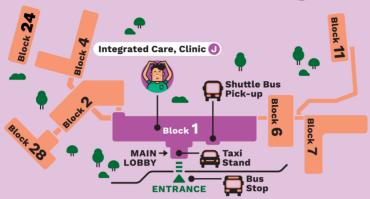
Manages reception and registration of patients, handles payments and coordinates appointments.

### **Care Manager**

Help assess if admission is necessary when patient has returned home and links patient and caregiver with community members from primary care to daycare and social services, helping patients to live better in the comfort of their homes and community.







🔫 By Bus Alight at Alexandra Hospital. **Bus Stop Code: 11511** 

Take buses 14, 33, 51, 61, 93, 100, 120, 195, 197

Alight opposite Queensway **Shopping Centre, Bus Stop Code: 11519** Take buses 14, 33, 51, 61, 93, 100, 120, 195, 197

By MRT From Queenstown MRT Station.

Exit A: Take bus 51 Exit B: Take bus 195

From Commonwealth MRT Station.

Exit B: Take bus 100

From Redhill MRT Station.

Exit A: Take buses 33, 120

**By Shuttle Bus** From Queenstown MRT

to Alexandra Hospital Travel time: 16-20 min

Weekdays excluding **Public Holidays: Oueenstown MRT Station** 

First bus: 6.40am Last bus: 8.20pm

**Mei Ling Street** First bus: 6.50am

Last bus: 8.30pm Mei Chin Road

First bus: 6:53am Last bus: 8:33pm Alexandra Hospital

First bus: 7:00am Last bus: 8:40pm

Saturday, Sunday and Public Holiday: **Oueenstown MRT Station** 

First bus: 10:00am Last bus: 8:00pm

Alexandra Hospital First bus: 10:00am Last bus: 8:00pm

From Commonwealth MRT Station to Alexandra Hospital Travel time: 18-25 min

Weekdays excluding **Public Holidays:** Commonwealth MRT Station

First bus: 6:40am Last bus: 8:20pm

Blk 50 Commonwealth Drive

First bus: 6:45am Last bus: 8:25pm

Blk 37B Commonwealth Drive

First bus: 6:48am Last bus: 8:28pm

Alexandra Hospital First bus: 7:00am Last bus: 8:40pm

Saturday, Sunday and Public Holiday:

Commonwealth MRT Station First bus: 10:00am

Last bus: 8:00pm Alexandra Hospital First bus: 10:00am

Last bus: 8:00pm

Peak hours (6.40am to 9.00am, 4.30pm to 6.00pm): 10 min intervals Off-peak: 20 min intervals

Main Line Call 6472 2000 to schedule an appointment or make enquiries.



For Appointments: AH\_Appointment@nuhs.edu.sg For Enquiries: AH\_Enquiries@nuhs.edu.sg For Feedback: AH\_Feedback@nuhs.edu.sg

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